

Catamount Library Network
Loans Meeting Minutes
09/19/2023

Attendended:

Bridget (Georgia), Pat, Ria (Norman Williams), Wendy (Bennington Free), Tammy, Michelle, Jennie (John G. McCullough), Jill T. (Fletcher), Emily, Amy (Rutland), Stephen (Dorset)

Call to Order: 10:32 am, recording started

Patron Search → Contains vs. Starts With

Ria would like us to reconsider how our patron search is sorted. Right now we have it as Starts With which limits how to find patrons, especially those with hyphenated names or multiple last names. Wendy has said that this is an easy change if we voted to change to Contains instead. The group voted and it was a unanimous YES to change. **Wendy has since made the change to Contains.**

Lida App Search

Jennie has patrons who are having difficulty with the default search being the home library only in the Lida App. Other libraries have voiced the same concern. There is a work around to search consortium libraries, but this is not easy to get to for patrons.

A question for Morgan/Aspen is can we separate the search parameters between Lida and OPAC Aspen. We voted and YES was the answer. Wendy will ask Morgan/Aspen on our behalf.

Missing Holds Button

This was brought up by many libraries that we are now receiving a No Holds Allowed status on books outside our home library. This in turn has forced us to use a work around that has frustrated many of us. We asked Wendy if/when this might be fixed, she is unsure because currently neither her nor Bywater can recreate this issue. Emily has graciously offered Wendy her specific login information to send to Bywater so they may be able to recreate and fix this issue.

Holds Shelves

Please check either your hold shelves or Holds Awaiting Pickup tab to ensure that you don't have lingering consortium holds. Obviously if you have been in contact with your patron and they are unable to pick up until a few days past the hold date due to special circumstances you can use your best judgment.

Home Library Copy of CLN Loans

Please be aware that if you have loaned an item in the consortium that it will be listed as belonging to the borrowing library in Koha's search.

Koha Search/Available

Can this list be sorted alphabetically by library? Short answer is no because it goes in order of barcode numbers.

Patron Suggestion Editing

Brooks Memorial was having an issue with editing patron suggestions. Wendy said that she has worked with them on this and it is currently resolved.

Holds Filled by CLN vs Home Library

A reminder that the Holds Queue is only refreshed every even hour at 18 minutes past. The home library should have first chance to fill then it is passed on within the system.

Reports Tab

Norman Williams is having an issue with their reports tab not being filtered like other libraries. They currently show a list of over 1,000 reports then have to select another tab to filter it down to their specific reports. Wendy will ask Bywater on their behalf to look into this.

Next meeting: November 14th @ 10:30 am.

Adjourned: 11:34 am

Minutes taken and respectfully submitted by Stephen Niles