Notes for Catamount Loans Meeting, February 11, 2020 @10AM

Wendy Sharkey (Organizer), Karen McDonell, Jill T, Jill Chase, MCL Gary, Clare McFarland, Bridget - Georgia, Tammy Gould, Courtney Carey (notetaker)

- Tracking in-house use (Tammy)
 - o How do other libraries track In-House Use?
 - BML has a Statistical patron only account titled INHOUSE that they scan a general barcode to. Each month, BML runs a report that totals the INHOUSE checkouts. BML will be providing a more detailed account on how they track inhouse usage.
- Billing and payment of bills to/from other CLN libraries. (Karen)
 - Discussion on how to address libraries that have severely overdue items from other CLN libraries.
 - It was suggested that the owning library could call the library with the overdue book to figure out how to pay for these items.
 - There is a possibility that this issue should be brought to the board so we can come up with a CLN wide process..
- Status of delivery system (GMM problem) (Karen)
 - They are taking new bids (none are from GMM)
 - o Should be resolved by the end of March.
- More granular search option from the home page of the staff client.
 (Wendy)
 - o Everyone agreed it would be useful.
- Holds Que:
 - Updates every two hours rather than one to give libraries more time to get the books.
 - o Books were being pulled twice.
 - o We can revisit this in April's Meeting.
- Next meeting: April 21st @ 10am