

CLN Loans meeting 7/28/15, 10-11am

Present: Deb Higgins (Rutland), Greg Tisher (Royalton), Jill Tofferi (Fletcher Memorial), Tammy Gould (Springfield), Wendy Sharkey (Bennington) and Jill Chase (Waterbury).

The June minutes were accepted as written.

Next discussed were “unusual occurrences” since the last micro upgrade.

- The order of checkouts has now been changed back to where it was previously, showing the most recent checkout at the top of the list. We have found out, though, that this is a preference that can be set by the consortium.
- Jill T. found that when trying to print out slips with Koha running on Firefox, they were getting the message that the pop-up necessary was being blocked. This should be fixable through the Firefox administration preferences.

Deb reported on the Holds Bug (#14297) which she had hoped to have a chance to play with “in the sandbox” and report on, but hadn’t gotten access. As she’s about to go on vacation and no one else volunteered to play in her place, she’ll address it when she gets back, after 8/17.

Wendy has been working on the transport cost matrix with an intricate, Wendyish formula. She changed the settings for Starksboro and Fletcher Memorial about two weeks ago, so she is now awaiting feedback from those libraries to see if it has changed the number of requests they are receiving. Jill hadn’t noticed any big change yet, but we’ll be monitoring.

An update on Bennington’s lost books and a warning to all libraries:

The P.O. will NOT be paying to replace the lost books as they were not insured. One box has mysteriously surfaced that seems to be from the missing batch, so Wendy’s hopeful more may turn up.

In an act of solidarity, two Consortium directors have opted not to charge Bennington for any of their lost books that were being returned. It was suggested that in an equal show of solidarity, gifts of chocolate from the excellent chocolate store in Bennington would be happily accepted by all the libraries who were so generous.

Deb wanted to pass on problems at circ noted in her library, imagining they could be happening elsewhere. For instance, after checking in a book from another library, if a pop-up for a slip to be printed comes up and is printed, circ people need to read the slip carefully and send the book where it actually needs to go. If the book belongs to Brooks, but a hold from Springfield has been placed, the slip will say to send it to Springfield. If the circ person thinks it's simply a transfer back to the owing library, they'll send it back to Brooks. In another case, someone had printed a hold slip that read that it was wanted in another town and it should have been shipped off to that library. Instead, the circ person had called the patron of the requesting library and told them it was ready to pick up at the lending library, even though it was half-a-state away.

To this end, Jill C. will be writing something up for the manual on "checking in books" for things like this that might come up, as well as things like reminding circ people to check carefully for missing discs, or other components of items, both when receiving from other libraries and sending back.

Tammy told us about the weird problem with their copy of *The Lost Symbol* which when checked in had mixed messages displayed on the screen and on the printed slip. Wendy tried fixing the problem during the meeting (to no avail) and will continue working with Tammy on trying to work out what happened. Hopefully we'll be able to learn how it can be avoided in future.

Once again, the problem of how to get more loans/circ people from each library to attend meetings arose, but so far no one has a good solution. Libraries new to the consortium in particular should be encouraged to attend.

Members voted not to have an August meeting. No September date has been discussed.

